

## Dominican Retreat All-inclusive Terms and Conditions

---

1. This certificate entitles the recipient to Five (5) days and Four (4) nights of all-inclusive resort accommodations in Punta Cana, Dominican Republic. (Subject to availability and certain restrictions apply). To be eligible for this offer, you must be 21 years of age or older. Upon check-in, resort will require an imprint of a major credit card to cover the cost of incidental charges. This offer is available to U.S. residents only.
2. To activate your certificate, please see the "ACTIVATE NOW" section on your certificate and choose your option. You will receive a Vacation Planning Form after you have activated your certificate. If activating by mail, please allow 30 days for processing.
3. Your completed Vacation Planning Form, and the \$85.00 per person Nonrefundable reservation fee must be received a minimum of 45 days prior to your earliest requested arrival date.
4. Incomplete or illegible registration or planning forms will not be acknowledged, processed or returned. No replacements will be issued.
5. When your reservation is ready to be confirmed, an agent will contact you to finalize your plans and collect the resort fees and taxes. All reservations are based upon GI allotment and availability. After confirmation you will be emailed or mailed via USPS, a written confirmation with your check-in instructions and directions to the resort.
6. Your confirmation letter and two forms of identification (driver's license or passport and a major credit card) must be presented upon check-in.
7. This vacation offer provides accommodations and all-inclusive meals, all house alcoholic and non-alcoholic beverages, plus any non-motorized water sports and activities for two (2) adults, for five (5) days and Four (4) nights.
8. When completing your Vacation Planning Form you will be required to give 3 different date choices (required to process your reservation due to changing availability).
9. This certificate is valid for resort accommodations and the all-inclusive portion of the resort package only and does not include transportation, resort fees, taxes or any other miscellaneous expenses. Grand Incentives, Inc., its agents, assignees and designees, act only as agents for hotels and will not assume any responsibility for any loss, delay, accident, injury or damage to persons, property or any liability whatsoever arising from or in conjunction with services provided.
10. Blackout Dates: Seasonal/Holiday blackouts apply. Availability may be limited during certain peak times. All travel must be completed by the expiration date.
11. To reschedule or change a confirmed reservation, there is a \$50 fee. No changes can be made to a confirmed reservation with less than 72 hour notice. Any changes must be made via Grand Incentives, Inc., Help Desk at (941) 552-5070, Mon-Fri, 9am to 5pm ET.
12. To cancel a confirmed reservation, you must provide us with a minimum of 14 days' notice. Cancellations less than 14 days will result in the loss of all fees paid for the trip including taxes. All cancellations must be submitted by written notice.
13. Two or more vacation certificates may not be used consecutively or within a 12-month period. This offer cannot be used in conjunction with any other promotion.
14. This certificate may be transferred to a third party (prior to booking) as a gift offer only, providing the recipient meets the terms and conditions of this certificate.
15. This travel offer may not be combined with or applied to other certificates, promotions or special offers, including, but not limited to: upgrades, government fares, tour/travel packages, group rates, convention/company meeting rates, bereavement, senior citizen discounts, corporate agreements, travel programs or any unpublished programs. Travel offers are non-refundable and will not be replaced if expired, lost, stolen or destroyed.

### IMPORTANT:

**Grand Incentives, Inc. will email all correspondence. If you do not have an email address, we will send correspondence to you via U.S. postal service. Please check your spam folder for notifications from us. To ensure deliverability, please add the following email address to your address book:**

**[noreply@grandincentivesprocessing.com](mailto:noreply@grandincentivesprocessing.com)**

AEDR0413.20130425