

Escape to Bahamas Terms and Conditions

1. This certificate entitles the recipient to three nights of hotel lodging in beautiful Freeport, Bahamas (subject to availability and certain restrictions listed below). Offer is valid for 2 adults and 2 children under the age of 18. To be eligible for this offer, adults must be 21 years of age or older.
2. After registering this offer, you will be mailed a vacation planning form. Please complete the planning form and return to Grand Incentives along with the \$50 refundable room guarantee deposit.
3. Reservation requests must be postmarked a minimum of 45 days prior to your earliest desired travel date. Please note that while advance notice is recommended, correspondence is not issued until 30 to 35 days prior to your arrival date.
4. When your reservations are confirmed, you will be mailed a written confirmation with your check-in instructions and directions to the property. Sorry, no pets allowed.
5. Your confirmation letter and two forms of identification (driver's license and a major credit card - no debit card) must be presented upon check-in.
6. Travel must be completed by the expiration date.
7. This certificate is valid for hotel accommodations only and does not include transportation, taxes, meals or any other miscellaneous expenses. Taxes run approximately \$15 per person, per day and are payable while on vacation. Fees subject to change.
8. Grand Incentives, its agents, assignees and designees, act only as agents for hotels and will not assume any responsibility for any loss, delay, accident, injury or damage to persons, property or any liability whatsoever arising from or in conjunction with services provided.
9. To reschedule or change a confirmed reservation, there is a \$50.00 fee. To reschedule, please contact our Help Desk at 1-877-594-3829. Representatives are available to assist you Monday through Friday, from 9 - 5 pm EST. No changes can be made to a confirmed reservation within 7 days of your travel date.
10. Written notice of cancellations to a confirmed reservation must be received 14 days prior to your scheduled arrival date. Failure to cancel or reschedule 14 days prior to the scheduled arrival date will result in forfeiture of your \$50 refundable deposit.
11. Two or more vacation certificates may not be used consecutively or within the same year. This offer cannot be used in conjunction with any other promotion.
12. This offer is not valid for group travel or for attending a convention (No Exceptions).

IMPORTANT:

Grand Incentives, Inc. will email all correspondence. If you do not have an email address, we will send correspondence to you via U.S. postal service. Please check your spam folder for notifications from us. To ensure deliverability, please add the following email address to your address book:

noreply@grandincentivesprocessing.com

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